

Night Shift Support Operator

wnDirect - Derby

Full-time, 4 month fixed term contract. Immediate start to mid January 2019

An exciting opportunity has arisen to join a fast growing, pioneering, progressive logistics company which offers fully tracked international home deliveries for the ecommerce market. As eCommerce delivery experts, wnDirect makes it possible for retailers to achieve their global aspirations. Renowned for its disruptive way of thinking wnDirect has consistently delivered a stream of innovations which have been genuine game changers in the eCommerce world.

We are looking for a Night Support Worker in our operations team based at our processing facility in Derby (TPC). This role is new to the business and shows the continued growth and success wnDirect has as a business. Initially a fixed term contract of 4 months, this role does have the potential to become permanent.

TPC are part of CitiPost Mail. CitiPost Mail are the largest privately owned downstream access provider in the UK. TPC have been a business partner of wnDirect's for a number of years, they are a crucial cog in delivering a best in class service to all of our clients.

Consignments for wnDirect arrive throughout the night and have to be despatched same day, so TPC's robust processing system proves key to ensuring all parcels are out in time to meet their transportation links.

OUR MISSION:

Our mission is to redefine international eCommerce delivery. We will enable retailers worldwide to 'go global' by offering a reliable, dynamic and flexible delivery service. With a highly motivated team we will innovate through new technology solutions. Our aim is to be the world's preferred international delivery service provider.

RESPONSIBILITIES:

This role is to support the warehouse processing team (TPC), building good working relationships, becoming the night shift point-of-contact and support for wnDirect.

The role requires making checks to ensure processes and requests are followed. Help with queries and ensure the shift is fully supported.

Some data/stats/information will need to be recorded throughout the shift, and a formal written/verbal handover to the Day Shift wnDirect team will be completed.

During the night shift, this role will be the central point of contact & escalation point.



REQUIREMENTS:

Our ideal candidate will be able to identify and resolve problems, with good attention to detail. Able to build relationships with TPC and operational partners and able to adopt and promote a collaborative partnership approach with delivery partners.

You will be self-motivated with good judgement and decision making skills, able to adapt to change and new procedures. You will need to be robust and resilient to adapting to a fast paced, challenging, operational environment.

THE CULTURE:

There is excellent scope for progression and the chance to work for a Company that truly values their employees. We work hard to offer an exciting and innovative range of benefits.

Wellbeing and corporate social responsibility is at the heart of our core values. At wnDirect we wish to instill a strong culture of corporate social responsibility within every employee from the top down, and hope to create a positive and productive environment where employees can thrive.

We take our environmental responsibilities seriously and like to promote our environmentally friendly methods through a number of exciting initiatives.

The processing centre is conveniently located to the M1 and shopping facilities. You will be the sole wnDirect contact as part of the friendly, hard working TPC team.

If this sounds like the type of Company you would like to work for, and the sort of role you are looking for, please apply by emailing recruitment@wndirect.com with your CV

EQUALITY STATEMENT

Equality and diversity is at the core of our values and staff are expected to work collectively and individually to promote a constructive and sensitive approach to others from a variety of backgrounds, where the work of others is valued and respected.

